

QUALITY AND ENVIRONMENT POLICY



DOMINION is a group of multi-sector and international companies that act as a global provider of multi-technology services and specialized engineering solutions, combining knowledge, technology and innovation to help their clients to make their productive processes more efficient, transform knowledge into profitable and sustainable business solutions for our clients, adapting to their business and social environments, either through their complete outsourcing ("Services") or through the application of solutions based on specialized technologies and platforms ("Solutions"), within its divisions of DIGITAL, T & T SERVICES, 360°, APPLIED ENGINEERING.

- *"The Installation, testing, operational start-up and technical assistance of Telecommunications Systems."*
- *"Supply and installation of microcomputer equipment and network electronics and the commercialization and distribution of consumables for these."*
- *"Execution of projects, installation, testing, operational start-up and maintenance of telecommunications equipment and systems."*
- *"The commercialization of telecommunications equipment and systems."*
- *"Supply and installation of hospital equipment."*
- *The provision of services in the field of information technology and communications: Information system consultancy, technical assistance, design and development and implementation of information systems applications, delivery of training courses and marketing of products software and computer services.*

Our ambition is to be a fully integrated company aligned with the client's strategies, focused on implementing technological and business solutions from start to finish, aimed at achieving the strategic objectives of the companies that give us their trust, promoting and improving their own competitive position.

Our vision: to be leaders in technological solutions based on a permanently innovative attitude.

Our mission: to combine knowledge, technology and innovation to help our clients to make their productive processes more efficient.

We are a versatile company, capable and willing to adapt to the environments and tools used by our customers, composed of a qualified and professional team, dedicated to offering an excellent service, with experts in many disciplines.

The Management, in the first person, that assumes the leadership and commitment of the Management of the Quality and the Environment of **DOMINION** has established as strategic objective to be a recognized leader for the quality, in the solutions that we implant and in the service that we render, as well as for respecting the commitments we acquire, including the protection of the environment.

Our Quality and Environment policy is based on the following principles:

- Serve as the main basis for the achievement of our Quality and Environmental objectives and goals.
- Compliance with all applicable legal and regulatory requirements, as well as with any other requirement subscribed by **DOMINION**.
- The awareness, motivation and participation of all the people of the **DOMINION** team in activities related to quality and the environment.
- Training and information as a basic principle for personal and professional development of people.
- The satisfaction of our customers in all aspects.
- Innovation, optimization and systematization of processes, resources and work methodologies.
- Respect for the environment through the protection of nature, including the prevention of pollution, reduction of generated waste, implementation of responsible consumption of resources and reduction of the condition to the interested parties, in our facilities and outside of them.
- Promote the continuous improvement of the management system to improve the environmental performance and processes of the organization based on ISO 9001 and 14001 standards.

The Direction of **DOMINION** provides the adequate resources for participation, training and communication throughout the organization, allowing the achievement of these commitments.

We understand quality as the full satisfaction of the client and other interest groups with the maximum possible profitability for the company. In order to achieve this, we try to ensure that all the people in our team perceive that the Quality and Environmental System implemented provides a direct benefit in their daily activities, so that employees pursue the continuous improvement of quality, the increase of productivity, reduction of costs and satisfaction for work well done.